

# UNAUDITED INTERIM FINANCIAL RESULTS

FOR THE PERIOD ENDED

**30 SEPTEMBER 2024** H1 2025





#### REVIEW OF H1 2025

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#### **HIGHLIGHTS**



Revenue + 13.6% + 8.5%

Merchandise Sales

**Gross Profit** Margin at 40.9%

**Operating Profit** + 54.1%

**Operating Profit Margin** up from

14.2% to 20.2%

Debtors book growth of 16.9%

Satisfactory Paid Accounts at 81.6%

**EPS** + 53.0% to +49.1% to 544 cents per Share 555 cents

**HEPS** 

Interim Dividend + 50.0% to 300 cents per Share



OPERATIONAL CONTEXT

**Challenging Operating Environment** 

Challenging macro and trading environment impacted by:

Geopolitical tensions and war

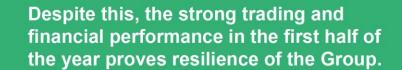
Local and global political uncertainty

 Infrastructure failures and deteriorating fiscal metrics

 Sea freight challenges and inflated shipping costs

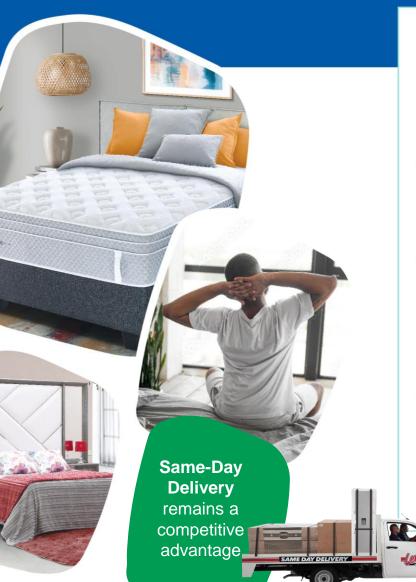
High unemployment rate

Decline in cash purchases



- ✓ Strong credit sales growth
- ✓ Improved quality of debtors portfolio
- ✓ Expanding margins
- ✓ Substantial profit growth
- ✓ Improved returns
- ✓ Store expansion
- ✓ Stabilising UFO performance





 Group merchandise sales increased by

8.5%

· Debtors book growth of

16.9%

 Other revenue benefitting from strong credit sales growth in recent years increased by

20.4%

GP margin strengthened to

40.9%

despite disruptive sea freight markets

#### Merchandise Sales

Traditional brands increased by

9.6%

UFO comparable store sales increased by 3.3%

Group credit sales increased by

16.9%

Group cash sales declined by **6.7%** 









15

New stores **opened** in H1 2025

13

Acquisition of Real Beds stores

Further 4 acquired in Botswana in Nov 2024

138

Stores outside SA

266

Small format Lewis stores (53% of Lewis stores)

118

Stores refurbished

#### Store Expansion

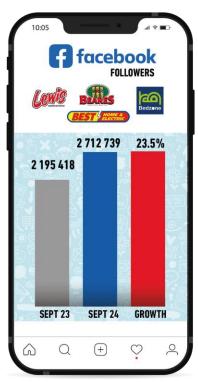
|  | March<br>2024 | NEW | Sept<br>2024 |
|--|---------------|-----|--------------|
| <b>LOWIS</b> Welcome home  | 498           | 6   | 504          |
| BEST HOME & ELECTRIC   | 170           | 6   | 176          |
| BERES  | 150           | 1   | 151          |
| Bedz•ne  | 12            | 2   | 14           |
| REAL √ BEDS  | 0             | 13  | 13           |
| UF CONTROL OF THE CON | 39            | 0   | 39           |

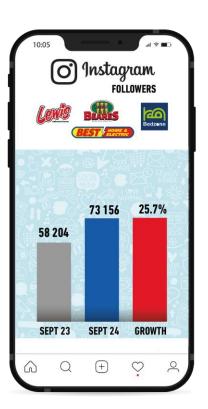


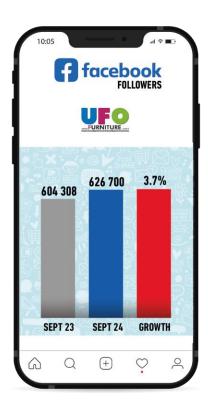


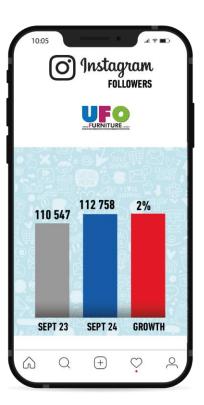
Client Engagement via Social Media









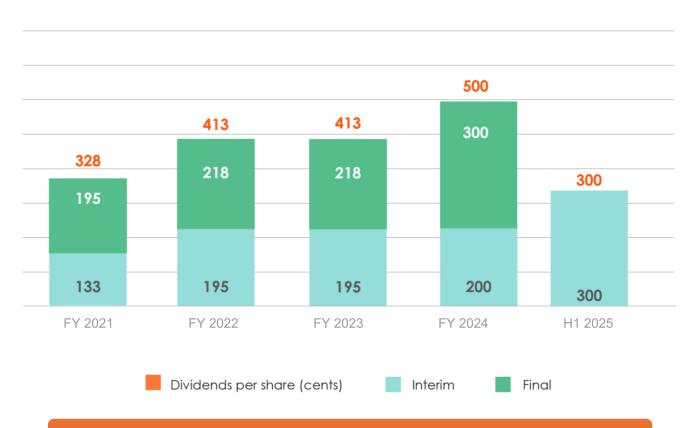


The Group now enjoys over 3.3 million Facebook followers



#### **DIVIDENDS**

#### Dividends Per Share & Dividend Yield (%)



Average dividend yield of 10.3% over past 5 financial years.



Dividend payout ratio consistently maintained at over 55%



## RETURNS TO SHAREHOLDERS Delivering Shareholder Returns / Active Capital Management

|  | FY2020  | FY2021  | FY2022  | FY2023  | FY2024  |
|--|---------|---------|---------|---------|---------|
| Return of capital - share buy back (Rm)            | 101.7   | 112.6   | 353.2   | 275.7   | 170.0   |
| Return of income - dividends (Rm)                  | 146.5   | 230.1   | 258.0   | 230.6   | 266.6   |
| Total spent on increasing shareholder returns (Rm) | 248.2   | 342.7   | 611.2   | 506.3   | 436.6   |
| Market capitalisation (Rm)                         | 1 370.4 | 2 195.8 | 2 951.6 | 2 340.5 | 2 301.0 |
| Annual return to shareholders (%)                  | 18.1    | 15.6    | 20.7    | 21.6    | 19.0    |
| Average return to shareholders over 5 years        | 19.0%   |         |         |         |         |

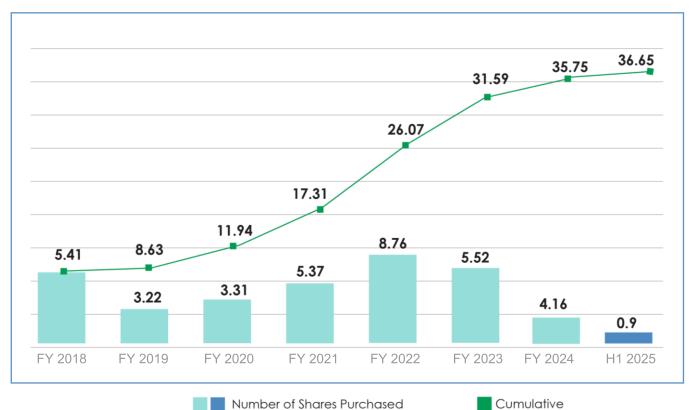




#### RETURNS TO SHAREHOLDERS - SHARE BUY BACKS

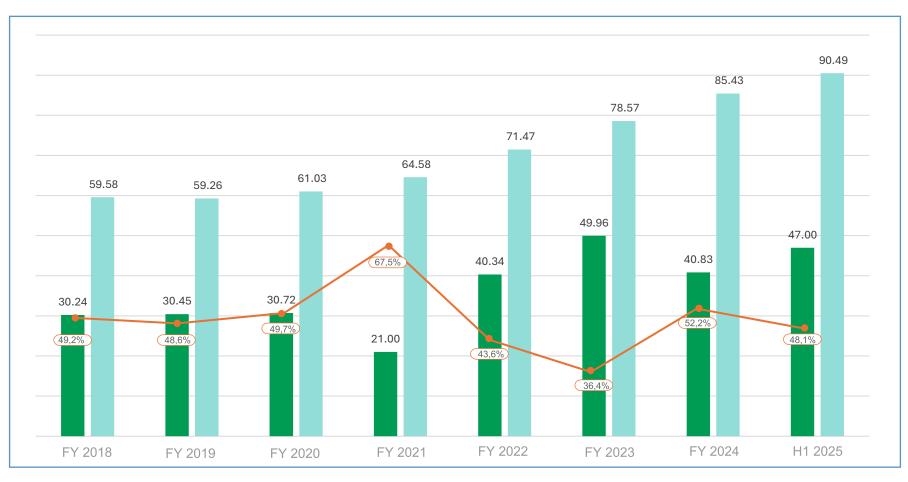
Number of Shares Repurchased Since 2018 (Millions)





#### RETURNS TO SHAREHOLDERS

#### Net Asset Value vs Average Price of Share Buy Backs





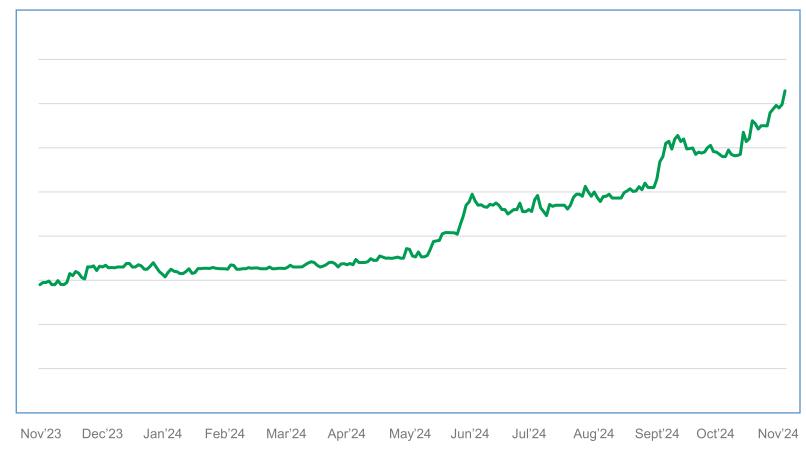


#### RETURNS TO SHAREHOLDERS

**Share Price Performance** 









#### **DEBTOR ANALYSIS**

16 Debtor Performance

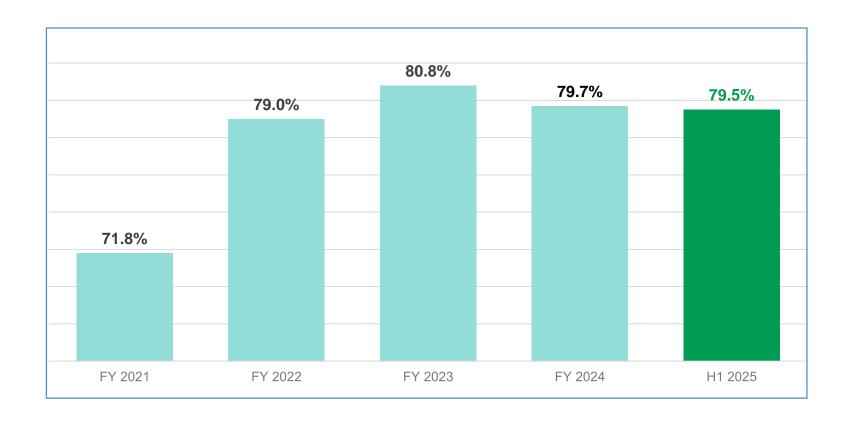
18 Gross Debtor Analysis



#### DEBTOR PERFORMANCE

Instalment Collections (%)







#### DEBTOR PERFORMANCE

|  | H1 2025 | H1 2024 |
|--|---------|---------|
| Collections (Rm)                                       |         |         |
| Collections from instalment sales (+16.0%)             | 2 973   | 2 564   |
| Contractual arrears (Rm)                               | 1 897   | 1 707   |
| % of debtors at gross carrying value                   | 25.3%   | 26.6%   |
| Debtor costs (Rm)                                      |         |         |
| Debtor costs (+15.3%)                                  | 514     | 446     |
| Net bad debts written off                              | 343     | 299     |
| Debtors' impairment provision                          | 171     | 147     |
| Debtor costs as a % of debtors at gross carrying value | 6.9%    | 7.0%    |





#### GROSS DEBTOR ANALYSIS



|                   |         | Number of          | Gross                   | Impairment         | rment Impairment | Total            | Instalments        | s in arrears       |
|-------------------|---------|--------------------|-------------------------|--------------------|------------------|------------------|--------------------|--------------------|
| Customer grouping |         | customers<br>Total | carrying<br>value R'000 | provision<br>R'000 | provision<br>%   | arrears<br>R'000 | ≤3 months<br>R'000 | >3 months<br>R'000 |
|                   | H1 2025 | 556 192            | 5 760 755               | 1 423 653          | 24.7             | 738 676          | 485 124            | 253 552            |
| Catiofostomy maid | %       | 81.6               | 76.9                    | 51.3               |                  |                  |                    |                    |
| Satisfactory paid | H1 2024 | 495 613            | 4 782 969               | 1 076 177          | 22.5             | 627 961          | 411 463            | 216 498            |
|                   | %       | 79.9               | 74.7                    | 46.6               |                  |                  |                    |                    |
|                   | H1 2025 | 85 536             | 1 045 491               | 749 744            | 71.7             | 658 173          | 224 398            | 433 775            |
|                   | %       | 12.5               | 14.0                    | 27.0               |                  |                  |                    |                    |
| Slow payers       | H1 2024 | 77 513             | 900 076                 | 609 683            | 67.7             | 557 794          | 190 930            | 366 864            |
|                   | %       | 12.5               | 14.0                    | 26.4               |                  |                  |                    |                    |
|                   | H1 2025 | 40 164             | 681 594                 | 604 104            | 88.6             | 499 660          | 118 824            | 380 836            |
| Non- performing   | %       | 5.9                | 9.1                     | 21.7               |                  |                  |                    |                    |
| accounts          | H1 2024 | 46 859             | 724 069                 | 623 652            | 86.1             | 521 705          | 128 123            | 393 522            |
|                   | %       | 7.6                | 11.3                    | 27.0               |                  |                  |                    |                    |
| Total             | H1 2025 | 681 892            | 7 487 840               | 2 777 501          | 37.1             | 1 896 509        | 828 346            | 1 068 163          |
| Total             | H1 2024 | 619 985            | 6 407 114               | 2 309 512          | 36.0             | 1 707 460        | 730 576            | 976 884            |



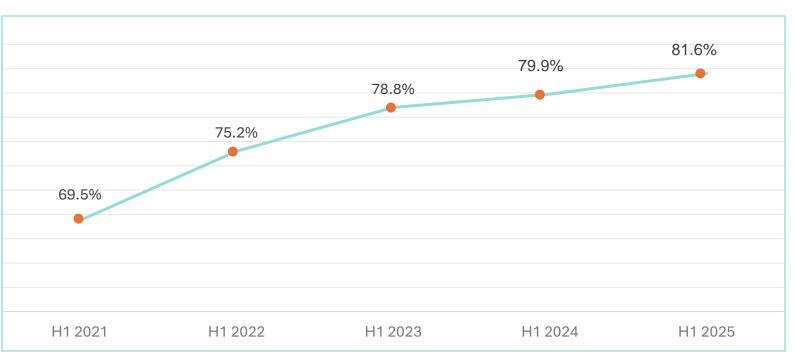


#### GROSS DEBTOR PERFORMANCE

Satisfactory Paid Accounts (%)







Satisfactory paid customers at a record high level





#### FINANCIAL RESULTS

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#### INCOME STATEMENT

|                            | H1 2025 | H1 2024 | %    |
|----------------------------|---------|---------|------|
| Revenue (Rm)               | 4 354   | 3 831   | 13.6 |
| Merchandise sales (Rm)     | 2 359   | 2 174   | 8.5  |
| Other revenue (Rm)         | 1 994   | 1 657   | 20.4 |
| Gross profit margin (%)    | 40.9    | 40.7    |      |
| Total operating costs (Rm) | (1 962) | (1 775) | 10.5 |
| Operating costs            | (1 537) | (1 412) | 8.8  |
| Insurance service expenses | (425)   | (363)   | 17.2 |
| Operating profit (Rm)      | 477     | 309     | 54.1 |
| Operating margin (%)       | 20.2    | 14.2    |      |
| Attributable earnings (Rm) | 283     | 195     | 45.1 |



#### SEGMENTAL ANALYSIS

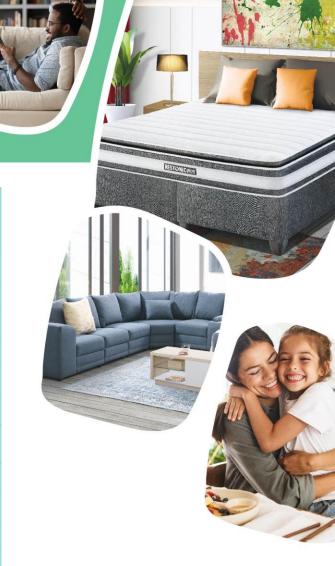




|  | Group   |         | Traditional |         | UFO     |         |
|--|---------|---------|-------------|---------|---------|---------|
|  | H1 2025 | H1 2024 | H1 2025     | H1 2024 | H1 2025 | H1 2024 |
| Revenue (Rm)   | 4 354   | 3 831   | 4 144       | 3 617   | 210     | 214     |
| Merchandise sales (Rm)                                     | 2 359   | 2 174   | 2 153       | 1 964   | 206     | 211     |
| Total Operating costs (Rm)                                 | 1 962   | 1 775   | 1 883       | 1 689   | 79      | 86      |
| Operating profit before impairments and capital items (Rm) | 484     | 322     | 474         | 318     | 10      | 4       |
| Operating profit /(loss) (Rm)                              | 477     | 309     | 475         | 319     | 2       | (10)    |
| Operating margin:  |         |         |             |         |         |         |
| Before impairments and capital items(%)                    | 20.5    | 14.8    | 22.0        | 16.2    | 4.9     | 1.6     |
| After impairments and capital items (%)                    | 20.2    | 14.2    | 22.1        | 16.2    | 0.8     | (4.7)   |
| Number of stores   | 897     | 868     | 858         | 826     | 39      | 42      |

#### BALANCE SHEET OVERVIEW

|  | H1 2025<br>Rm | H1 2024<br>Rm |
|--|---------------|---------------|
| Property, plant, equipment and intangible assets | 575           | 629           |
| Right-of-use assets                              | 792           | 775           |
| Inventory  | 1 130         | 959           |
| Trade and other receivables                      | 4 837         | 4 182         |
| Cash on hand                                     | 224           | 247           |
| Other assets                                     | 860           | 740           |
| Total assets                                     | 8 418         | 7 532         |
| Shareholders' equity and reserves                | 4 752         | 4 598         |
| Trade and other payables                         | 801           | 750           |
| Borrowings                                       | 1 485         | 862           |
| Lease liabilities                                | 929           | 948           |
| Other liabilities                                | 451           | 374           |
| Total equity and liabilities                     | 8 418         | 7 532         |



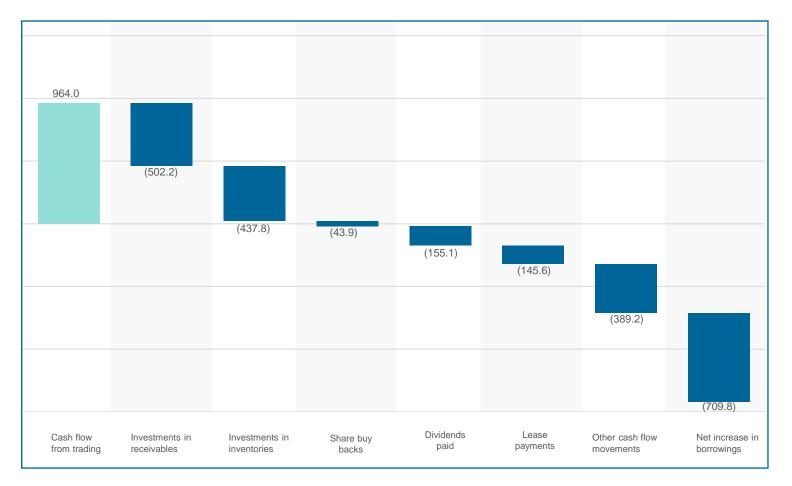


#### CAPITAL MANAGEMENT - H1 2025







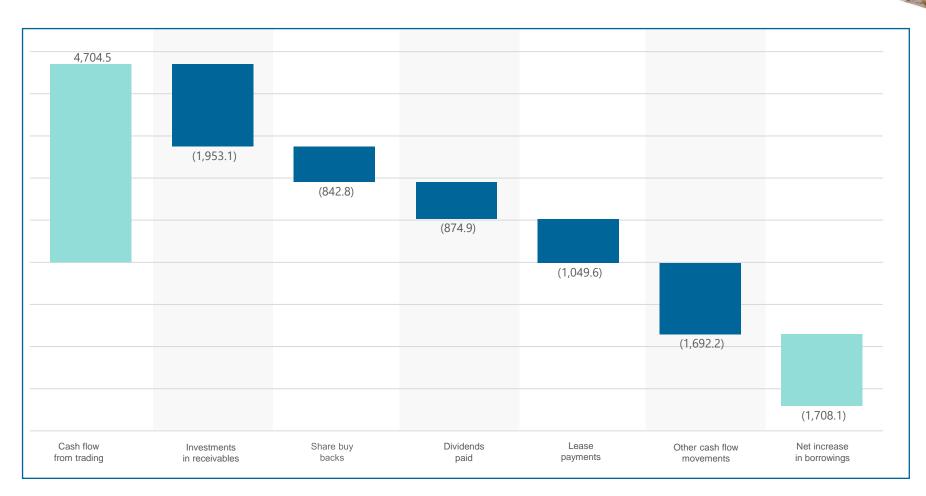


|                         | H1 2025       | H1 2024       |
|-------------------------|---------------|---------------|
| Borrowings<br>Ratio     | 26.5%         | 13.4%         |
| Interest Cover<br>Ratio | 8.50<br>times | 8.58<br>times |

Working capital increase driven by investment in the growth of the debtors' book and decision to hold higher inventory levels ahead of peak trading period.



#### CAPITAL MANAGEMENT April 2021 to 30 Sept 2024





#### KEY RATIOS





|  | H1 2025 | H1 2024 | %    |
|--|---------|---------|------|
| EPS (cents)  | 544     | 355     | 53.0 |
| HEPS (cents)   | 555     | 372     | 49.1 |
| ROE – after tax (%) <sup>(1)</sup>                         | 12.0    | 8.4     |      |
| ROCE – after tax (%) (1)                                   | 11.2    | 7.7     |      |
| ROA – before tax (%) (1)                                   | 12.5    | 9.1     |      |
| Borrowings ratio (gearing excluding lease liabilities) (%) | 26.5    | 13.4    |      |
| Gearing ratio – including lease liabilities (%)            | 46.1    | 34.0    |      |
| Interim dividend declared (cents)                          | 300     | 200     | 50.0 |

(1) Annualised





#### TARGETS AND OUTLOOK

Financial and Operating

Targets

Outlook 29

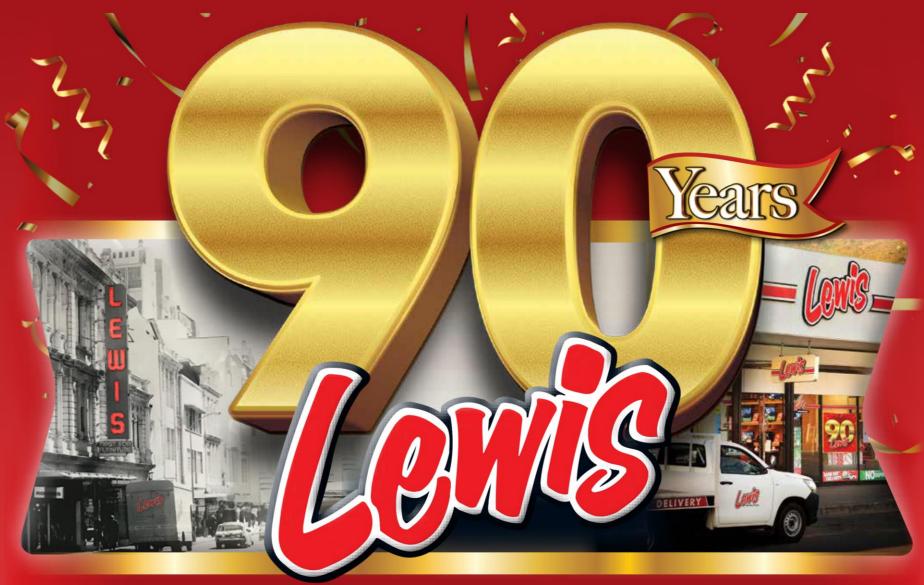
#### FINANCIAL AND OPERATING TARGETS

| %   | H1 2025 | Targe         | ets         |
|---|---------|---------------|-------------|
| 70  | Actual  | Year-end 2025 | Medium-term |
| Gross profit margin   | 40.9    | 40-42         | 41-43       |
| Increase in operating costs (incl insurance service expenses) | 10.5    | 6-10          | 4-8         |
| Satisfactory paid customers                                   | 81.6    | 77-80         | 77-80       |
| Debtor costs as a % of debtors at gross carrying value        | 6.9     | 13-17         | 12-15       |
| Operating margin  | 20.2    | 12-16         | 16-20       |
| Borrowings (excluding IFRS 16 lease liabilities)              | 26.5    | <25           | <25         |
| Gearing (including IFRS 16 lease liabilities)                 | 46.1    | <50           | <50         |





### SOLID FOUNDATION TO BUILD ON



90 YEARS OF QUALITY FURNITURE

#### OUTLOOK CONTINUED

We will continue to invest in our long-term growth strategies through our store expansion program and investment in growth of the debtors' book

**New Segment - Speciality** 

















QUESTIONS

THANK YOU